

**AMENDMENT-1 to RFP no. KGB/FIW/RFP/02/2023 dated 09.03.2023 "REQUEST FOR PROPOSAL for empanelment of vendors for procurement, installation, commissioning and maintenance of micro ATM Machines"**

The amendments/addendums to the above referred RFP are covered in this document.

All other instructions, terms & conditions of the above RFP remain unchanged.

Malappuram  
20-03-2023

**General Manager**



കേരള ഗ്രാമീൺ ബാങ്ക്  
Kerala Gramin Bank

<b>Item No.1</b>		
RFP Page no.34	<b>TECHNICAL SPECIFICATIONS FOR micro ATM / handheld biometric POS devices</b>	Sl. No. 5.2.8
<b>Original clause</b>		<b>Revised Clause</b>
The micro ATM/handheld POS device should be attached/ported with a magnetic stripe swiping Card reader/EMV Chip based card reader of Standard track1track2 for the purpose of providing basic banking services for the concerned Customer who will desire to operate on this micro ATM with his/her Debit/Credit Card/ Rupay Card/ Visa /Master Card, etc.		The micro ATM/handheld POS device should be attached/ported with a magnetic stripe swiping Card reader & EMV Chip based card reader of Standard track1track2 for the purpose of providing basic banking services for the concerned Customer who will desire to operate on this micro ATM with his/her Debit/Credit Card/ Rupay Card/ Visa /Master Card, etc.

<b>Item No.2</b>		
RFP Page no.35	<b>TECHNICAL SPECIFICATIONS FOR micro ATM / handheld biometric POS devices</b>	Sl. No. 5.2.18
<b>Original clause</b>		<b>Revised Clause</b>
The machines should have 2 USB-ports for easy uploading of CBS/Bank's FI applications/software in case of need.		The machines should have adequate facility for easy uploading of CBS/Bank's FI applications/software in case of need.

<b>Item No.3</b>		
RFP Page no.35	<b>TECHNICAL SPECIFICATIONS FOR micro ATM / handheld biometric POS devices</b>	Sl. No. 5.2.20
<b>Original clause</b>		<b>Revised Clause</b>
The micro ATM offered/supplied by the bidder should be enabled with 2 integrated GSM SIM Holders for SIM-GPRS Network connectivity including one extra/alternate USB port for CDMA/Internet-Dongle connectivity. The micro ATM supplied should be capable of integration towards video/projection slide-shows through laptops/PCs.		The micro ATM offered/supplied by the bidder should be enabled with an integrated GSM SIM Holder for SIM-GPRS Network for Internet connectivity.

<b>Item No.4</b>		
RFP Page no.35	<b>TECHNICAL SPECIFICATIONS FOR micro ATM / handheld biometric POS devices</b>	Sl. No. 5.2.21

<b>Original clause</b>	<b>Revised Clause</b>
The micro ATM offered/supplied by the bidder should have 2 Smartcard reader slots inbuilt & integrated for reading & authentication via Smartcards of BC-agents and Customer of the Bank.	The micro ATM offered/supplied by the bidder may have a dedicated Smartcard reader slot inbuilt & integrated for reading & authentication via Smartcards of BC-agents and Customer of the Bank.

#### **Addendum 1**

##### **PURCHASE PREFERENCE**

Purchase Preference to Micro and Small Enterprises (MSEs), Start-ups and Purchase Preference linked with Local Content (PP-LC) (Make in India) shall be applicable subject to full compliance of other terms and conditions of the RFP and Contract. Following are the conditions applicable as per the Government of India Guidelines on Purchase Preference.

#### **16. MICRO & SMALL ENTERPRISES [MSES]:**

**16.1.** Procurement through MSEs (Micro & Small Enterprises) will be done as per the Policy guidelines issued by the Ministry of Micro, Small & Medium Enterprises vide Gazette notification no. D.L.33004/99 dated 23.03.2012 and as amended from time to time. Following are the conditions applicable as per the Government of India Guidelines:

**16.2.** MSEs should provide proof of their being registered as MSE (indicating the Terminal Validity Date of their Registration) for the item under Tender/ RFP along with their offer, with any agency mentioned in the Notification, including:

**16.2.1** District Industries Centres or

**16.2.2** Khadi Village Industries Commission or

**16.2.3** Khadi & Village Industries Board or

**16.2.4** Coir Board or National Small Industries Corporation or

**16.2.5** Directorate of Handicrafts & Handloom or

**16.2.6** Any other body specified by the Ministry of Micro, Small & Medium Enterprises.

**16.2.7** For ease of registration of Micro and Small Enterprises (MSMEs), Ministry of MSE has started Udyog Aadhaar Memorandum which is an online registration system (free of cost) w.e.f. 18th September, 2015 and all Micro & Small Enterprises (MSEs) who are having Udyog Aadhaar Memorandum should also be provided all the benefits available for MSEs under the Public Procurement Policy for Micro and Small Enterprises (MSEs), Order 2012.

**16.3.** MSEs participating in tenders, quoting price within price band of L1+15% shall also be allowed to supply a portion of requirement by bringing down their price to L1 in a situation where L1 price is from someone other than MSE & such MSE shall be allowed to supply at least 25% of total tendered value. In case there are more than one MSEs within such price band and agree to bring down their price to L1, the 25% quantity is to be distributed proportionately among these Bidders and the awarding of such contract is solely at the discretion of the bank.

**16.4.** The Eligible MSEs who intend to match the L1 Price (ultimately decided by the Bank) shall indicate the willingness to match the L1 Price within 6 working days from the date of communication from the Bank to avail the purchase preference.

**16.4.1** When L1 price is from someone other than MSE and when more than one MSE has quoted within price band of L1 +15%, then lowest quote among the MSEs will be given a chance to match L1 price within 6 (Six) days of communication. In Case, Lowest among MSE agrees and matched the L1 price, then 25% of the locations will be allocated to MSE.

**16.4.2** In case, lowest among MSE is not agreeing to match the L1 price, the next lowest among MSE will be given a chance to match the L1 price. This process of price matching exercise will continue till the last MSE who has quoted within price band of L1+15%.

**16.4.3** In case, none of the MSE bidders who have quoted within price band of L1+15% agree to match the L1 price, it will be treated as MSE Purchase Preference is exercised by the bank, but not opted by MSE bidders.

**16.4.4** In case, when two MSE bidders have quoted the same price, then the bidder who has secured highest technical score will be first asked to match L1 Price.

**16.5.** The aforesaid Policy is meant for procurement of only goods produced and Services rendered by MSEs and not for any trading activities by them. An MSE unit will not get any Purchase Preference over any other MSE Unit.

**16.6.** The details are available on web site [dcmsme.gov.in](http://dcmsme.gov.in). Interested vendors are requested to go through the same for details.

## **17. START-UP:**

**17.1.** Applicable for Indian Bidders only as defined in gazette notification no. D.L-33004/99 dated 11.04.2018 of Ministry of Commerce and Industry and as amended from time to time.

**17.2.** As mentioned in Section-II of O.M. No.F.20/2/2014-PPD(Pt.) dated 20.09.2016 of Procurement Policy Division, Department of Expenditure, Ministry of Finance on Prior turnover and prior experience, relaxations may be

applicable for all Start-ups [whether Micro & Small Enterprises (MSEs) or otherwise] subject to meeting of the quality and technical specifications specified in tender document.

- 17.3.** For availing the relaxations, bidder is required to submit requisite certificate towards Start-up enterprise registration issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant (not being an employee or a Director or not having any interest in the bidder's company/firm) and notary public with legible stamp.

**18. PROCUREMENT THROUGH LOCAL SUPPLIERS (MAKE IN INDIA):**

Department for Promotion of Industry and Internal Trade under Ministry of Commerce and Industry vide letter no. P-45021/2/2017-PP (BE-II) dated 19/09/2020 has notified revised guidelines to be followed to promote manufacturing and production of goods and services in India under "Make in India" initiative.

- 18.1.** All the relevant documents/information regarding claim for preferential treatment under this policy must be submitted along with offer by the tenderers. Post tender submission of these information/documents shall not be considered. Further firms seeking these considerations shall be completely responsible for the truthfulness and authenticity of their claim for these benefits.
- 18.2.** Kerala Gramin Bank shall also have the authority to audit as well as witness production processes to certify the achievement of the requisite local content and/or to obtain complete back up calculation.
- 18.3.** Bidders have to refer <https://dpiit.gov.in/public-procurements> for complete guidelines and submit relevant certificate in compliance to Public Procurement (Preference to Make in India) order 2017.

**Addendum 2**

**Format 6.17**

**UNDERTAKING BY BIDDER TOWARDS MANDATORY MINIMUM LC**

To,  
The General Manager,  
Kerala Gramin Bank,  
Head Office, FI Wing,  
A.K. Road,  
Malappuram-676505

SUB:

RFP Ref:

Dear Sir,

1. We, M/s \_\_\_\_\_ (*Name of Bidder*) undertake that we meet the mandatory minimum Local content requirement of..... % specified in RFP document for claiming purchase preference linked with local Contents under the Policy.

Place:

Date:

[Signature of Authorized Signatory of Bidder]

Name:

Designation:

Seal:

### Addendum 3

#### HARDWARE SPECIFICATIONS OF MICRO ATM

##### 1. Tablet

Preferable Model:	5 Inch or above full touch screen android based tab
Operating system:	Android version 7 or above (Preferably Android version 9 or above)
Resolution:	1280 * 800 Pixels
Connectivity:	Wi Fi - 802.11 b/ g/ n/ ac
	GPS
	Bluetooth – Yes, v4.00/above
Supported mobile network:	3G or 4G
Communication interface:	GSM/GPRS, Wi Fi, Bluetooth v4.0
Rear camera:	Minimum 5 MP
Front camera:	Minimum 1 MP
Java Support:	Required
Processor:	1GHz dual core or above
RAM:	Minimum 1 GB

Internal Storage:	Minimum 8 GB
Expandable storage Card:	up to 32 GB through Micro SD
SIM:	GPRS SIM upgradable to 3G /4G /5G
GSM/CDMA:	GSM upgradable to 3G/4G/5G
Speaker:	Required
Battery Backup:	Minimum 5100mAH

## 2. Thermal printer

### **Thermal Printer Specification:**

- a. Model should have minimum 2 Inch direct thermal dot printer
- b. Should support
  - i. Multilingual printing
  - ii. Image printing
  - iii. Diagnostics check like paper out, lid open, low battery etc.
- c. Supply/availability of printer paper rolls to be ensured
- d. Should have rechargeable battery
- e. Support connectivity to tablet, preferably via Bluetooth

## 3. FIR enabled finger Biometric scanner with RD services

### **Biometric finger print scanner Specification:**

- a. Have optical/capacitive technology sensor
- b. Support ISO SC37 19794-2/4 or ANSI/INCITS 378 template formats, 500 dpi resolution
- c. STQC certified device
- d. Support for WSQ format, NFIQ Calculation, one to one/one to many verification
- e. Should have rechargeable battery
- f. Support connectivity to tablet, preferably via Bluetooth
- g. Bidder to ensure RD specification compatibility

## 4. EMV card reader with pin-pad.

### **EMV Card Reader:**

- a. EMV L1 & L2 certified
- b. Security - MK/SK, Fixed, DUKPT DES, 3DES, RSA
- c. Certification - PCI PTS 3.X EMV L1 & L2
- d. Capable to read RuPay, Master and Visa Card
- e. Bidder to ensure RD specification compatibility.

### **Pin Pad:**

- a. Compact MPOS pin pad device which connects to a wide range of smart phones and tablet via Bluetooth



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|  | <ul style="list-style-type: none"><li>b. Should have recharge battery</li><li>c. Should have a minimum display of 1 inch</li><li>d. Support connectivity to Tablet, Preferably via Bluetooth</li><li>e. Bidder to ensure RD specification compatibility.</li></ul> |  |
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